

CANCELLATION POLICY:

1. NO-SHOWS/CANCELLATIONS WITHIN 24 HOURS OF BOOKING WILL NOT BE ELIGIBLE FOR STORE CREDIT OR REFUND.
2. BOOKINGS BETWEEN 24 HOURS TIL 6 DAYS PRIOR OF RESERVED SESSION, WE PROVIDE STORE CREDIT FOR ONE FUTURE SESSION
3. WE OFFER 100% REFUND FOR BOOKINGS CANCELLED 7 DAYS PRIOR TO RESERVED SESSION.
4. BOOKINGS USING CREDIT, VOUCHERS, OR PLAYPASS ARE FINAL BOOKINGS UNLESS AGREED UPON BY MANAGEMENT.